

Support At Home Pricelist
Home Care Hours and Rates of Service
Daytime Hours: 6am – 6pm
Evening Hours: 6pm-midnight

10% of package funds are contributed to
 Care Management fees as per
 Government Guidelines

Fee's effective from the 1 November 2025

Service Type	Services Available	Unit price per 30min	Unit price per 45min	Unit price per hour
Clinical Supports				
Nursing care Available 7am – 3.30pm	Registered nurse	\$110	\$ 150	\$186
	Weekend Rates Sat and Sun	\$170	\$200	\$240
	Public Holiday	\$240	\$280	\$320
	Enrolled nurse	\$100	\$130	\$163
	Weekend Rate Saturday	\$160	\$180	\$200
	Public Holidays	\$220	\$260	\$300
	Nursing care consumables: **Awaiting some direction form the department on clarification	\$10 Basic dressing Per visits		\$ 50 Complex Per visit
	Foot care – In home service – Enrolled Nurse	N/A	\$110	\$140
	Diabetic Educator – Registered Nurse	\$110	\$150	\$186
	Allied health therapy assistant	N/A	\$130	\$167
Allied Health – Available business hours Monday to Friday	Counsellor or psychotherapist	N/A	N/A	\$225

Service Type Clinical Supports	Services Available	Unit price per 30min	Unit price per 45min	Unit price per hour
	Dietitian or nutritionist	\$150	\$180	\$210
	Occupational therapist	N/A	N/A	\$250
	Occupational Therapist Complex	N/A	N/A	\$ 350
	Physiotherapist	N/A	\$160	\$210
	Physiotherapist – home visits Weekdays only	N/A	\$200	\$250
	Podiatrist Weekdays only	N/A	N/A	\$120
	Podiatrist in home service Weekdays only	N/A	N/A	\$220
	Psychologist Weekdays only	N/A	N/A	\$250
	Social worker Weekdays only	N/A	N/A	\$210
	Speech pathologist Weekdays only	N/A	N/A	\$230
Care management	Home support care management Weekdays only	\$100	\$125	\$150
Restorative care management	Home support restorative care management Weekdays only	\$110	\$150	\$170

Service Type Independence 5%-20%	Services Available	Unit price per 30min	Unit price per 45min	Unit price per hour
	Assistance with self-care and activities of daily living		\$90	\$110

Service Type Independence 5%-20%	Services Available	Unit price per 30min	Unit price per 45min	Unit price per hour
Personal care: Standard rate 6am – 6pm After hours: 6pm - Midnight	Weekends Sat and Sun		\$110	\$145
	After hours - Weekdays		\$145	\$165
	Public Holidays		\$180	\$220
	Assistance with the self-administration of medication		\$90	\$110
	Weekends Sat and Sun		\$110	\$145
	After hours - weekdays		\$145	\$165
	Public Holidays		\$180	\$220
	Continence management (non-clinical)		\$90	\$110
	Weekend Sat and Sun		\$110	\$145
	After Hours- weekends		\$145	\$165
	Public Holidays		\$180	\$220
	Individual social support		\$90	\$ 110
	Weekend Sat and Sun		\$110	\$145
	Public Holidays		\$180	\$220
	Accompanied activities- weekdays only	UP TO 15 KM	\$ 112	\$132
	Weekend Sat and Sun	UP TO 15 KM	\$132	\$167
	Public Holidays	UP TO 15 KM	\$202	\$242
	Cultural support- Weekdays only		\$90	\$110
	Digital education and support – Weekdays only		\$110	\$145
	Assistance to maintain personal affairs – Weekdays only		\$90	\$110

Service Type Independence 5%-20%	Services Available	Unit price per 30min	Unit price per 45min	Unit price per hour
	Expenses to maintain personal affairs – Weekdays only		\$90	\$110
Therapeutic services for independent living	Acupuncturist Weekdays only		N/A	\$220
	Chiropractor Weekdays only		N/A	\$220
	Diversional therapist Weekdays only		N/A	\$220
	Remedial masseuse Weekdays only		N/A	\$210
	Osteopath Weekdays only		N/A	\$220
Respite – In home only	Respite care		\$90	\$110
	Weekend Sat and Sun		\$110	\$145
	After Hours - weekdays		\$145	\$165
	Public Holidays		\$180	\$220
Transport	Direct transport (driver and car provided) – per trip	\$82 (up to 15km)	\$135 (Up to 30 km)	\$177 (Up to 45km)
	Weekend Sat and Sun	\$ 112 (Up to 15 km)	\$155 (Up to 30km)	\$212 (Up to 45 km)
	After hours - weekdays	\$ 152 Up to 15 km	\$195 Up to 30 km	\$237 (Up to 45 km)
	Public Holidays	N/A	N/A	N/A
	Indirect transport (taxi or rideshare service vouchers) – discussed Budget and agreed usage.		N/A	\$300
Assistive technology and home modifications	Assistive technology Weekdays only		\$90	\$110
	Home modifications		N/A	\$220

Service Type Independence 5%-20%	Services Available	Unit price per 30min	Unit price per 45min	Unit price per hour
	Weekdays only and quoted			

Service Type Everyday living 17.5% - 80%	Services Available	Unit price per 30min	Unit price per 45min	Unit price per hour
Domestic assistance	General house cleaning		\$75	\$95
	Weekend Sat -Sun		\$95	\$130
	After Hours - weekdays		\$130	\$150
	Public Holidays		\$165	\$205
	Laundry services Week		\$75	\$95
	Weekend Sat- Sun		\$95	\$130
	After Hours Weekdays		\$130	\$150
	Public Holidays		\$165	\$205
	Shopping assistance		\$112	\$132
	Weekend Sat -Sun		\$132	\$167
Home maintenance and repairs	Gardening Weekdays only and as per Quote and agreed rate			\$140
	Assistance with home maintenance and repairs Weekdays only and Quote and agreed rate		N/A	\$250
Meals	Meal preparation		\$90	\$110
	Weekend Sat - Sun		\$110	\$145
	After Hours Weekdays		\$145	\$165
	Public Holidays		\$180	\$220

Service Type Everyday living 17.5% - 80%	Services Available	Unit price per 30min	Unit price per 45min	Unit price per hour
	Meal delivery – per meal price required 30% contribution required from Individual and % indicated by Service Australia			\$22

HCP annual subsidy; Levels 1-4 (Clients assessed under the HCP program) As of the 1st July 2025 -							
Yearly Level 1	Level 2	Level 3	Level 4				
10,833.00	19,049.00	41,460.00	62,853.00				
HCP Quarterly Subsidy							
2708.25	4762.25	10365	15713.25				
HCP Quarterly Care Management Charge							
270.8	476.22	1036.5	1571.3				
Support at Home annual Subsidy; Levels 1-8 Clients assessed under the Support at Home program As of the 1st July 2025 -							
Yearly Level 1	Level 2	Level 3	Level 4	Level 5	Level 6	Level 7	Level 8

	11,000	16,000	22,000	30,000	40,000	48,000	58,000	78,000
Support at Home Quarterly Subsidy								
	2750	4000	5500	7500	10000	12000	14500	19500
Support at Home Quarterly Care Management Charge								
	275	400	550	750	1000	1200	1450	1950

How does this Quarterly budget work?

Your assessed funding is issued with the flexibility to adjust your services as your needs change, if you do not use your full budget allocated within the quarter budget, you can carry over \$1000 or 10% whichever is greater into the next quarter.

NOTE:

All above fees are reviewed and adjusted in accordance with government legislated requirements, all quotes and 3rd parties' services are discussed with individuals one a one-on-one basis, but cannot exceed the above hourly rate in our pricing schedule.

Care Management:

10% of each participant's quarterly budget will be set aside for care management delivered by their service provider. Care management involves:

- planning and coordinating services
- checking in with participants to ensure they are being well supported
- clinical advice and practical support to address any changes in need or issues that arise
- providing support and education where needed.

Where applicable –

Fee's effective from the 1 November 2025

Monthly contribution as outlined by Service Australia for Individuals **post 12th September 2024** will be invoice for their contribution for service received under independence and Everyday living. There is no contribution required for Clinical support provided. If you previously paid an Income tested Fee, this will now have an **applied contribution per service-by-Service Australia for Independent and Everyday living services**.

All existing HCP **Pre 12th of September 2024** with no Income tested fee will be protected under the “**No worse of Principle**” and will not be required to pay a co -contributions under Support at home. Your contribution rates will not increase beyond what you would have paid under the old system.

Cancellation of service:

Due to rostering and staffing requirement we have a **48 Business hour cancellation fee at full cost**, a letter for Public holidays service will be sent out prior to the service delivery and must be consent too, where indicated on the letter any agreed service approved will be charged a full cost if service is cancelled , due to Enterprise Agreement and rostering requirements .

Support at home Service categories

Clinical Supports: Specialized services to maintain or regain functional and/or cognitive capabilities. Services must be delivered directly, or be supervised, by university qualified or accredited health professionals trained in the use of evidence-based prevention, diagnosis, treatment and management practices to deliver safe and quality care to older people

Independence: Support delivered to older people to help them manage activities of daily living and the loss of skills required to live independently.

Everyday living: Support to assist older people to keep their home in a livable state in order to enable them to stay independent in their homes

	Clinical supports (such as nursing and wound care)	Independence (such as personal care and showering)	Everyday living (such as domestic assistance and transport)
Full pensioner	0%	5%	17.5%
Part pensioner	0%	Part pensioners and CSHC holders will pay between 5%-50% based on an assessment of their income and assets. For part pensioners this will be based on their Age Pension means assessment. CSHC holders will undergo a separate assessment for Support at Home.	Part pensioners and CSHC holders will pay between 17.5%-80% based on an assessment of their income and assets. For part pensioners this will be based on their Age Pension means assessment. CSHC holders will undergo a separate assessment for Support at Home.
Self-funded retiree (holding or eligible for a Commonwealth Seniors Health Card - CSHC)	0%		
Self-funded retiree (not eligible for a Commonwealth Seniors Health Card)	0%	50%	80%

Short term Pathways

Restorative care:

Short term, goal-based support for up to 12 weeks, that focus on regaining and or maintain independence after a health set back, this funding arranges from \$6000 - \$12000 for allied health service, this can be used in conjunction with your current asset funding for Support at home

Assistive Technology and home modifications (AT -HM) Scheme :

AT -HM Scheme provides funding of up to \$15,000 for equipment and home adjustments, this can include:

- Mobility aids etc., walkers, personal alarms and wheelchairs
- Home modifications etc ramps, rails, bathroom adjustments

End of life pathway

Up to \$25, 000 in funding is available over three months to support care at home for urgent, high- priority care for individuals with less than three months to live.

These Pathways work alongside your ongoing services to provide additional help when needed the most. Kooweerup Regional Health Service will continue to focus on your individual needs with a wellness and reablement lens, that's embedded into the services and care that helps you live on your terms.

We are committed to support you and your representatives throughout the aged care reform, supporting your care journey that provides equitable access for all individuals backgrounds, culture and identities. Support at home program along with all services provided by Kooweerup Regional Health Service is here to support your right to make an informed choice about your care – even if those choice involve some level of risk.